

# Bancroft Public Library now offers Information & Referral Services

Services provided by Library Director Susan Getty, MSW

## When?

Drop-in hours on Thursday evenings from 5 - 7 PM and by appointment during the rest of the week

## What does “Information & Referral” mean?

This means connecting people with existing community services that can help with challenges they may be facing.

Information about services will be offered, as well as assistance in sorting out how to access the services needed.

## How does it work?

Stop in and have a private, confidential conversation about what types of problems you're facing, and we'll work together to find some resources to help.

## Is there a cost?

NO CHARGE!

## What kinds of issues can you get help with?

- Mental health
- Substance abuse
- Caregiver support (aging issues, dementia, etc.)
- Basic needs: housing, heat, food, medical/health
- Parenting support
- You name it, we'll try our best to help!

